

WARENPOST

Ein Produkt der Deutschen Post

AFFORDABLE, FLEXIBLE SHIPPING FOR SMALL-SIZED GOODS



WARENPOST

For frequent senders, Warenpost is the perfect convenient solution – especially if your goods have to reach customers quickly and cost-effectively. Enjoy the numerous benefits and options of Germany's largest logistics company.

YOUR BENEFITS

- Affordable shipping option for small-sized goods
- Delivery typically the next day
- Generally shipment tracking for greater transparency
- Reliable shipping thanks to fast and dependable delivery documentation
- Includes shipment notification, drop-off location and neighbor services
- GoGreen services and retail outlet routing for lower return costs also available
- Direct addressing to packstations

FORMATS AND WEIGHTS



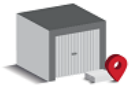
- **Minimum dimensions:** Length 10,0 cm Width 7,0 cm Height 0,1 cm
- **Maximum dimensions:** Length 35,3 cm Width 25,0 cm Height 5,0 cm
- **Maximum weight:** 1.000 g

DELIVERY

- **Transit time** Shipments reach recipients typically one working day after posting (Monday - Saturday).
- **Pick up:** From 6,000 shipments p.a. upwards, collection is included. Goods mail items are separate from other items and separated by < 3cm and ≥ 3 cm height.
- **Delivery:** Delivery is always documented by the deliverer, including delivery of notified items to a retail outlet or to a Packstation or P.O. box.

OTHER SERVICES FOR SHIPMENT AND DELIVERY

Our services not only offer convenient delivery for your customers. They also increase transparency, reduce the number of retail outlet notifications and considerably improve customer satisfaction.



Including Drop-Off Location

- For customers who select a location on their premises, shipments will be left at that spot if the customer is not home to take delivery.



Including Neighbor

- For customers who select a neighbor, shipments are automatically delivered to that person if the customer is not home.



Including Shipment Notification

- Before the shipment is delivered, your customers will receive a free e-mail notification about the planned delivery.
- This provides more transparency for your recipients and fewer customer queries.



Retail Outlet Routing

- Undeliverable items are dropped off at a nearby retail outlet for collection. Recipients can be notified electronically.
- Price: €1.49 per item*



GoGreen

- Climate-friendly dispatch with GoGreen (by offsetting the transport-related CO₂-emissions through investments in climate protection projects).
- Price: € 0.01 per item*



Return Fees

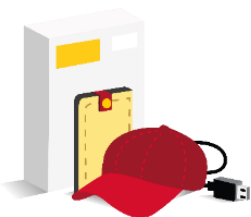
- For Warenpost shipments that cannot be delivered, DHL will arrange the return to the original sender address.
- Price: €2.00 per item*

*in addition to the dispatch charge, excl. VAT

INTEGRATION INTO THE POST & DHL BUSINESS CUSTOMER PORTAL

Enjoy convenient online administration of all your shipments at any time. With just one log-in, you can:

- Use services for shipment preparation, return and tracking
- View reports about your shipments
- Manage your invoices and order dispatch materials online



BECOME A CUSTOMER

Get in touch with us now and place your booking for Warenpost:

dhl.de/warenpost

Afterwards, you can prepare your shipments in the Post & DHL Business Customer Portal.